

GROUND SUPPORT SYSTEMS (GSX)



GUIDE TO:

# DAMAGE ASSESSOR



---

# WHAT IS DAMAGE ASSESSMENT?

Damage Assessment is a fairly new addition to RLI's roles. It was created as a service to our clients, allowing contractors to identify any disruption to commercial power, and report that damage to storm restoration crews. In response, RLI has developed a system of teams in order to best satisfy the mission's needs. Damage Assessment teams are comprised of fifteen two man teams. These teams are led by a Damage Assessment Team Lead, who will have experience in commercial power restoration.

These teams will deploy, work, and return home as the same group. This gives the experience of working within a Damage Assessment team a uniquely close knit feel. Your role as a Damage Assessor is an important one, but does not require substantial experience working with commercial power. With the materials RLI has provided on the Command Portal, and additional training from our own team, you'll be well prepared to perform the duties of the role.

## WHY DAMAGE ASSESSMENT IS IMPORTANT

Like any other role, participation as a Damage Assessor increases your likelihood of deploying with RLI. This is because; as we fill slots for deployment, we are given a certain amount of slots per role. Having multiple and varied roles will allow us to deploy you as any one of your certified roles. Damage Assessor is also one of the most flexible roles in the RLI network. Only requiring one helper and a basic 4X4 off-road vehicle. The role is also slightly less taxing than some of the others offered in the network.



---

# REQUIREMENTS

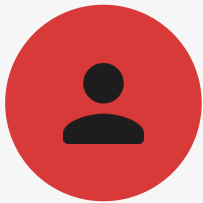
## WHAT YOU NEED TO GET GOING



### 4X4 TRUCK



**Any 4x4 off road vehicle.**  
No 3/4 ton truck is required.



### 1 HELPER



**Damage Assessor's are required to deploy with a helper.**

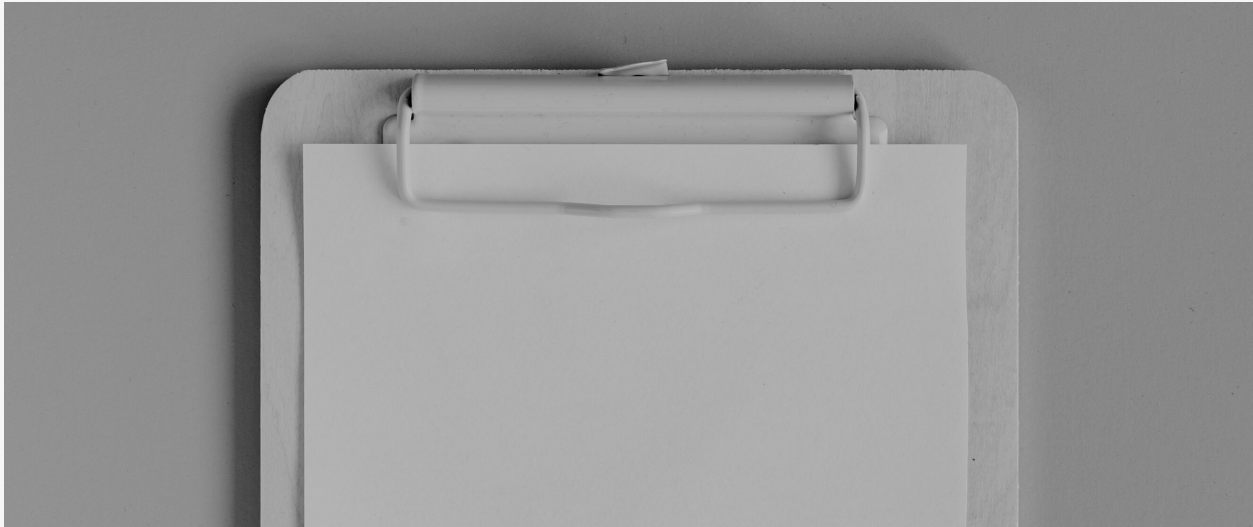


### PPE



**Damage Assessor PPE includes specific gear for safety around electrical systems. The full list can be seen on the last page of this document.**

Damage Assessment holds one of the lowest barriers for entry of any role in the RLI network. Unlike most other jobs, Damage Assessors **do not** need a 3/4 ton or even a 1/2 ton truck. The role only requires a 4X4 off road vehicle (for your safety during dangerous storm destruction). There's even open room for becoming a Damage Assessor without a truck. If you know of someone with a truck within the RLI system (or interested in joining) you may be able to certify as a helper. Complete job requirements can be seen on the RLI Command Portal here: <https://bit.ly/3s6pWfX>



# HOW TO BECOME A DAMAGE ASSESSOR

## A STEP BY STEP GUIDE

TASK	HOW TO COMPLETE
<b>TASK 1</b> CONTACT JARED (HR MANAGER)	If you haven't already, please notify our HR Manager Jared to let him know you're starting the process to certify as a Damage Assessor.
<b>TASK 2</b> LEARN	In the RLI Command Portal, read all of the "Damage Assessor" documents and watch the "Damage Assessor Training" video.
<b>TASK 3</b> TAKE THE TEST	Take the "Damage Assessor" test in the RLI Command Portal, then notify Jared once this step is complete. He will further process your information, and have you certified as a Damage Assessor!
<b>TASK 4</b> ASSISTANCE	If you require any assistance at all, or have any questions, do not hesitate to call or email Jared. His contact information is listed in the next page.

# REFERENCES & CONTACT

## STEVE SHUMAKER - DIRECTOR

Available at (614) 940-1800 or [Steve@groundsupportgsx.com](mailto:Steve@groundsupportgsx.com)

## MORE INFO:

The content contained within this document, and any of the documents provided, are proprietary assets of RLI and GSX. Sharing of this, or any RLI owned document, is strictly prohibited.

Damage Assessor Training Documentation: <https://bit.ly/2VNkOSa>

Damage Assessor Video: <https://bit.ly/3yFpfwF>

RLI 2020 Participant Guide: <https://bit.ly/3jHkOeC>

# REFERENCES & CONTACT

## Attachment A: Preparing for the Storm Damage Assessor Checklist



- Hard Hat**  
Hat and band in good condition  
Hard Hat Medical Information
- Hearing Protection**  
Ear Plugs or Over Ear Headset
- Safety Glasses**  
Clear, Sun, and Prescription Glasses
- Safety Vest**  
Class 2 vest for work visibility  
Class 3 vest for flagging
- Voltage Detector**  
Battery tested and worn properly
- Hand Protection**  
Work Gloves for handling materials
- Company ID**  
In your wallet or visible for identification
- Light**  
Charging cord and spare batteries
- Wallet**  
Valid License, cash, credit card.  
Emergency contacts
- Proper Clothing**  
Rugged and right for the weather conditions.  
Use FR clothing, if required
- Proper Footwear**  
Safety shoes ANSI/ASTM-rated protective footwear  
Rubber Boots, Ice Cleats



- Backpack & Stuff**
- Computer**  
Able to login through VPN
- Cell Phone**  
Leaders and Contacts added
- Spare Keys / Door Code**  
Given to coworker
- MiFi or Mobile Hotspot**  
Tested and working on all applications before deployment
- Power Supplies / Cords**  
Power cords to computers, Garmin, MiFi, Cell Phone, other electronics
- GPS Device**  
Latest updates made to unit
- Reference Material**  
Quick Reference sheets
- Gas Card**
- Packing For A Trip**
- Sunscreen**
- Prescriptions**  
Enough to last entire trip  
Notify coworker for special needs
- Insect Spray**
- Spare Shoes**  
Rotate in wet conditions
- First Aid Kit**  
Up to date and stocked



Damage Assessor  
Job Aid for External Resources  
9