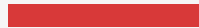


GUIDE TO STARTING:

# GENTECH



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# WHAT IT'S LIKE WORKING GENTECH

Ground Support's Gentechs are at the heart of what we do. Clients employ Gentechs to deploy, manage, and troubleshoot issues with cell towers. These generators often power important infrastructure like telecom towers and commercial buildings. The process of executing this important task is surrounded by intricate policies, which ensure both RLI and client equipment is handled with the appropriate responsibility.

Participating as a Gentech during an RLI deployment is an interesting journey. You'll be faced with hard to find cell tower sites, hard to navigate paths around storm debris, and challenges that other roles in the RLI network will never experience. Though the job shouldn't be taken lightly, Gentechs also encounter rare events that can be the subject of entertainment; like the time Gentechs in Puerto Rico chased the local iguanas.

## WHY GENTECHS ARE IMPORTANT

Gentechs are trusted to find resourceful solutions to the challenges they'll face in the field. Often times, Gentechs are operating in harsh environments, with little to no cell reception because of storm damage. Gentechs morph challenges due to weather and working conditions into minor obstacles in the face of the mission. This level of independence is not for everyone, but those who choose to certify and deploy as a Gentech often find that the role is a powerful test of character, and an immensely rewarding experience where they contribute to a larger purpose. Gentechs are the difference maker in restoring essential communications to storm affected areas; assisting hospitals, police departments, and the general public in restoring communication.



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# REQUIREMENTS

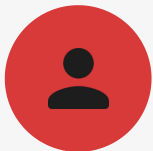
## WHAT YOU NEED TO GET GOING



**3/4 TON TRUCK**



Gentechs require a 4X4, 3/4 ton truck, 1 ton trucks being especially useful for CRE projects



**1 HELPER**



As a Gentech, a helper is preferred to ensure a safe and effective work environment. Utilizing a helper also allows Gentech teams to transition into other roles offered by RLI (fuel, fleet, etc.)



**PPE**



Gentechs require a specialized set of tools detailed in the RLI sheet provided at the end of this document.



**HITCH**



Gentechs require an adjustable pintle hook hitch, with 1 7/8", 2", and 2 5/6" balls.



**CHAINSAW**



Because of working conditions, Gentechs are required to deploy with a small chainsaw (battery powered will suffice)

Gentech requirements are more than the usual RLI role. This is because Gentechs are required to venture into storm affected areas. **Close attention to the needed (and personal) PPE is imperative to success as a Gentech.**

# The MATS-GT APP

A description and basic information covering MATS-GT and your UID number.



## MATS-GT

As a Gentech, you'll be expected to learn and utilize the Mats-GT application from your personal smartphone. The Mats-GT app is an important aspect of operating in the field. It is from here that you will be responsible for updating the status of your assigned generator.

Upon completion of RLI and GSX training, you'll learn more about installing and navigating the app. For now, just be aware of the app's importance as it pertains to the Gentech role.

## UID NUMBER

Your UID number is a unique code utilized by AT&T to maintain a professional level of organization. To work in the role of Gentech, you will need a custom UID number in order to remain deployable. Without a UID, you will not be able to perform the central functions of a Gentech.

Your UID number will be granted from RLI, who requires your social security number for processing. It is imperative that, upon passing of the Gentech test, you ensure we have your social security number on file.

for further assistance with the MATS-GT app or your UID, contact Jared.







# HOW TO BECOME A GENTECH

## A STEP BY STEP GUIDE

TASK	HOW TO COMPLETE
<b>TASK 1</b> CONTACT JARED (HR MANAGER)	If you haven't already, please notify our HR Manager Jared to let him know you're starting the process to certify as a Gentech, and let him know the names and contact information of your helper.
<b>TASK 2</b> LEARN	In the command portal; read the "Telecom Ops training" PowerPoint, the "Refuel", "Disconnect", and "Recover" documents. Then, watch the "Telecom deployment and refueling", "Telecom Generator Connection", and "AT&T MATS GT vendor training" videos.
<b>TASK 3</b> TAKE THE TEST	After the training, take the "MATSGT", "Telecom Generator Connections", and "Telecom Generator Deployment and Refueling" tests. Take notes from all of your previously read documents and previously watched videos to do the best you can on the test.
<b>TASK 4</b> NOTIFY JARED	After passing the required tests, notify Jared so that he can collect your SSN and process your name for a valid UID. He will also detail some next steps, and get you ready to deploy!

# REFERENCES & CONTACT

## STEVE SCHUMAKER - DIRECTOR

Available at (614) 940-1800 or [Steve@groundsupportgsx.com](mailto:Steve@groundsupportgsx.com)

## MORE INFO:

The content contained within this document, and any of the documents provided, are proprietary assets of RLI and GSX. Sharing of this, or any RLI owned document, is strictly prohibited.

Power Utility Photo Gallery: <https://bit.ly/3xDpya3>

RLI PPE Requirements for Gentechs: <https://bit.ly/3xE8ocf>

RLI Telecom Ops training PowerPoint: <https://bit.ly/3jlrOrD>

# REFERENCES & CONTACT



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## Truck/Vehicle

- ¾ Ton or 1 Ton Pickup truck (F250, 2500 series or larger)
- 4x4 is a requirement on winter storms and recommended on all deployments.

## Equipment

- Portable GPS unit with Lat/Long Entry
- Cellular telephone and charger
- Yellow rotating or strobe light
- Tow strap or tow chain
- Magnetic trailer light kit
- Adjustable height pintle hitch – 8000# minimum rating
  - 1 7/8" ball
  - 2" ball
  - 2 5/16" ball
  - Wrench to change ball size if needed
- Electric brake controller installed in truck
- Trailer wiring adaptors
  - 4 way flat style
  - 6 way round style
  - 7 way round (RV)
- Jumper Cables
- 5 Gallon Fuel Cans
  - One full with fuel type of your truck
  - One for use with diesel fuel
- Spare fuel filter for your vehicle
- Automobile jack or barrel jack
- Tire plug kit
- Reflective warning triangles (3)
- Fire extinguisher (10-20 lb. ABC rated)
- First aid kit with eye wash
- Flashlight (extra batteries)
- Spotlight (makes finding cell towers at night easier)
- 48" x ½" wood dowel for probing fuel tanks
- 2 to 4 each of 2" ratchet straps Rated break of 10,000#
- Padlocks to secure equipment at night

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# REFERENCES & CONTACT

- Chemical Resistant rubber gloves
- Hard hat(s) – OSHA/ANSI Z89.1-1986
- Eye and Face protection ANSI Z87.1-1989
- Reflective safety vest – ANSI/ISEA 107-2004
- Portable cooler – drinks & ice while deploying/refueling
- Hip waders
- Rain suit
- Rubber boots
- Sunscreen
- Insect Repellent
- Drinking water 1-2 days' supply
- Snacks 1-2 days' supply

## Tools (standard)

- Heavy Duty Bolt Cutters
  - *ONLY use with Management Approval*
- Basic hand tools
  - Standard combo wrench set
  - Socket set
  - Screw driver Set
  - Adjustable wrench set
  - Utility knife w/extra blades
  - Black electrical tape (3 rolls)
  - Hammers
  - Pipe wrenches
  - 1 – 8"-12" C clamp

Magnetic signs, [REDACTED], and spill kits will be provided by RLI and must be returned before you demobilize.

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